JANAKA HESHAN SANDARUWAN

Computer Hardware Techician

CONTACT ME

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📍 Diyapokuna,Kandamulla,Deewela ,Pallegama,Kegalle

EDUCATION

Kg/Bandaranayaka National School

G.C.E. O/L 2023(24)
BUDDHISM – S
SINHALA LANGUAGE & LITT. – S
ENGLISH LANGUAGE – S
MATHEMATICS – S
HISTORY – C
SCIENCE – S
APPR. OF SINHALA LIT.TEXT – C
GERMAN – S
AGRI. & FOOD TECHNOLOGY - C

TECHNICAL SKILLS

- PC Assembling & Troubleshooting
- Driver & Software Installation
- Virus Removal & PC Maintenance
- Use of Multimeter & Diagnostic Tools

SOFT SKILLS

- Problem Solving
- Attention to Detail
- Communication Skills
- Time Management
- Customer Support
- Teamwork
- Adaptability
- Work Under Pressure

ABOUT ME

"I AM A PASSIONATE AND DETAIL-ORIENTED COMPUTER HARDWARE TECHNICIAN WITH HANDS-ON EXPERIENCE IN DIAGNOSING, ASSEMBLING, AND MAINTAINING COMPUTER SYSTEMS AND PERIPHERALS. HAVING SUCCESSFULLY COMPLETED A COMPREHENSIVE COURSE IN COMPUTER HARDWARE, I HAVE DEVELOPED A STRONG FOUNDATION IN TROUBLESHOOTING HARDWARE ISSUES, INSTALLING COMPONENTS, AND OPTIMIZING SYSTEM PERFORMANCE. I AM ENTHUSIASTIC ABOUT TECHNOLOGY, QUICK TO LEARN NEW TOOLS, AND ENJOY SOLVING TECHNICAL CHALLENGES TO HELP USERS GET THE BEST FROM THEIR DEVICES. I TAKE PRIDE IN MY PROBLEM-SOLVING SKILLS, TEAMWORK, AND COMMITMENT TO DELIVERING RELIABLE TECHNICAL SUPPORT IN ANY ENVIRONMENT"

EXPERIENCE

- **Assembled and repaired desktop computers.PC Assembly & Disassembly:** Learned to build a computer from scratch—installing the motherboard, CPU, RAM, storage devices, power supply, and other peripherals.

- **Gained basic customer support skills.Troubleshooting & Repair:** Practiced identifying and fixing common hardware issues such as faulty RAM, overheating problems, display errors, and boot failures.

- **Operating System Installation:** Installed and configured operating systems like Windows , including partitioning, driver installation, and basic networking setup.

- **Hardware Diagnosis Tools:** Used tools like multimeters, diagnostic software (e.g., Hiren's BootCD), and BIOS settings for diagnosing and testing hardware components.

- **Software and Driver Management:** Learned to install essential software, manage drivers, and keep systems up-to-date and secure.

- **Customer Service & Communication:** Gained experience in interacting with clients or users, explaining technical issues in simple language, and maintaining service logs.

REFERENCES

Mr.A.H.T.Thushara

Expert,Certified Trainer
Phone: +94 71 426 7016

I hereby declare that the above information is true and correct to the best of my knowledge and belief.

📅Date:27/06/2025   📝Signature : _ _ _ _ _ _ _ _ _ _